

Employee Appreciation Festival & Benefits Fair

Facts, Figures & Survey Results

Attendees

- $153 + 2$ (unregistered) = 155 employees
- $10 + 3 = 13$ benefits providers
- ~65 other guests (family, donors, musicians)

- Total **230** persons attended both events

Volunteers

- 7 AdCom members
- 20 SCC building staff
- 4 Family members
- 3 Other SCC employees
- 1 Donor (broker)

- Total number of volunteers **35**
- Total number of hours donated **250**

Prizes

- 80 prizes (\$25 - \$200)
- 1 television (~\$200)
- 1 Grand Prize (\$500)

- Total number of prizes **82**
- Total value of prizes **\$3,569**
- Total number of donors **35**

Finances

- \$1,250 cash pledged for expenses and grand prize
- (\$2,500) spent on food, materials, props, grand prize
- (\$1,350) net cost to SCC

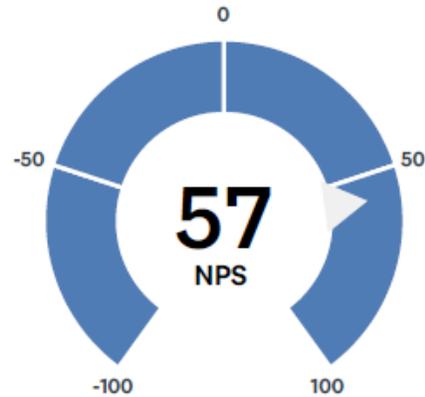
Survey Results

- Number of Respondents 60 (~40%)
- Event survey template selected for global benchmark
- 10 questions

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Q1 How likely is it that you would recommend this SCC Festival/Fair event to a friend or colleague?

Answered: 53 Skipped: 15



DETRACTORS (0-6)

PASSIVES (7-8)

PROMOTERS (9-10)

NET PROMOTER® SCORE

Your score is in the top 50-75% ?

MINIMUM	LOWER QUARTILE	MEDIAN	UPPER QUARTILE	MAXIMUM
-100	-40	20.8	64	100
Your Net Promoter® Score: 57				

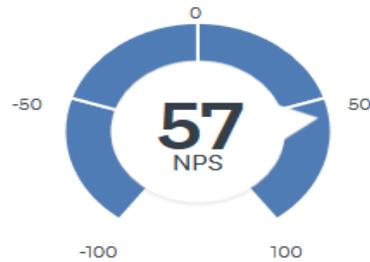
SOUTHERN CALIFORNIA CONFERENCE

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Answered: 53 Skipped: 15

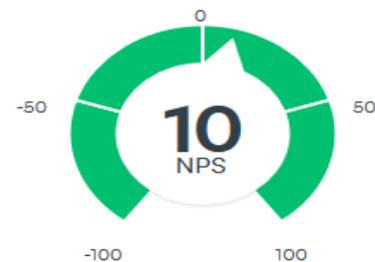


Your Net Promoter® Score



Answered: 53 Skipped: 15

SurveyMonkey Global Benchmark ▼



Average from 238,609 Organizations
10/1/2017 - 9/30/2018

Your score is in the top 50-75% ?

MINIMUM ?	LOWER QUARTILE ?	MEDIAN ?	UPPER QUARTILE ?	MAXIMUM ?
-100	-40	20.8	64	100

Your Net Promoter® Score: 57

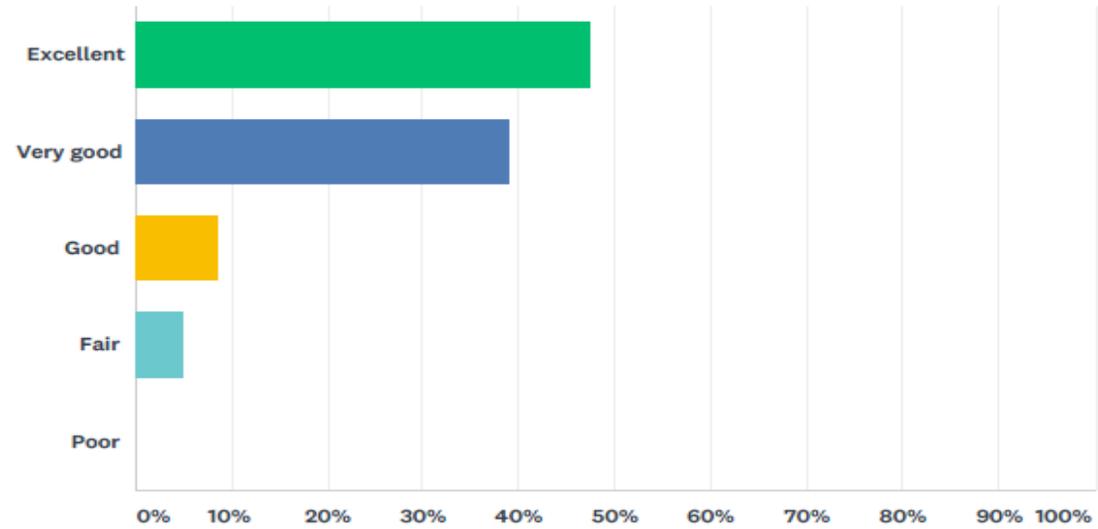
Distribution of Responses

	DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
Your Responses	11.32% 6	20.75% 11	67.92% 36	57
▼ SurveyMonkey Global Benchmark	33.77%	22.85%	43.38%	10

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Q2 Overall, how would you rate the event?

Answered: 59 Skipped: 9



ANSWER CHOICES	RESPONSES	
Excellent	47.46%	28
Very good	38.98%	23
Good	8.47%	5
Fair	5.08%	3
Poor	0.00%	0
TOTAL		59

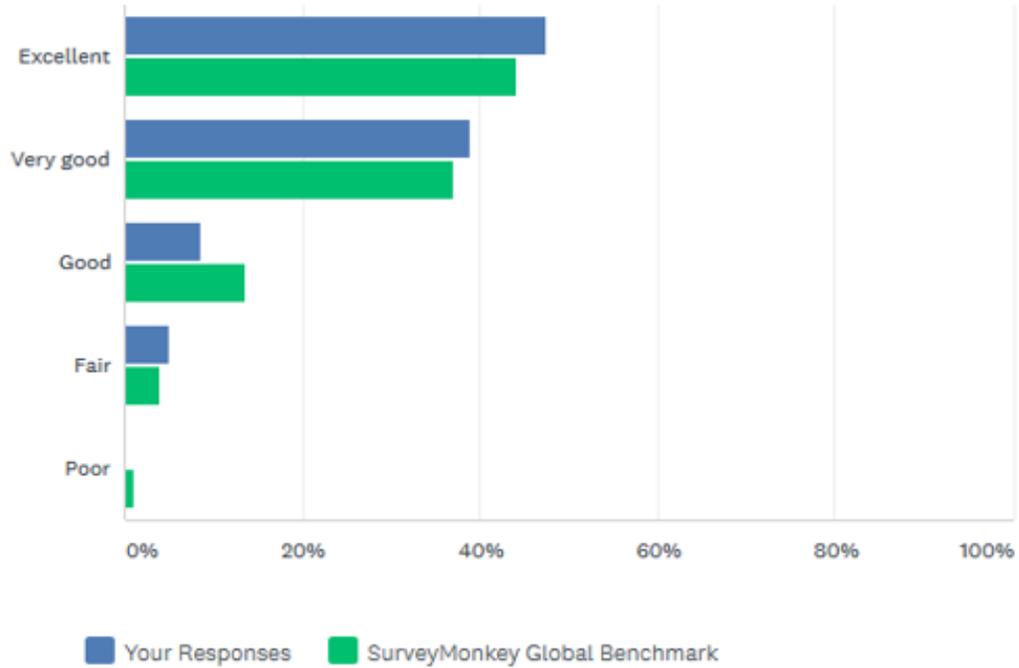
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Q2 Overall, how would you rate the event?

Answered: 59 Skipped: 9



Compared to SurveyMonkey Global Benchmark
58,936 Organizations | NaN/NaN/0NaN - NaN/NaN/0NaN



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Q3 What did you like about the event?

Answered: 53 Skipped: 15

atmosphere chance one many prizes offered benefits opportunity
information event food people booth know great us
employees SCC Employees vendors fun

SOUTHERN CALIFORNIA CONFERENCE

Q3 What did you like about the event?

Answered: 53 Skipped: 15

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information event food people booth know great us
employees SCC Employees vendors fun

▼ food		33.96%	18	^
▼ information		13.21%	7	
▼ booth		13.21%	7	
▼ benefits		11.32%	6	
▼ great		11.32%	6	
▼ prizes		11.32%	6	
▼ employees		9.43%	5	
▼ one		9.43%	5	
▼ vendors		9.43%	5	
▼ atmosphere		9.43%	5	▼
▼ fun		7.55%	4	^

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Q3 What did you like about the event?

Continued...

I felt very appreciated.

very informative

Connecting with other people. The booth info & the food!

Prizes and food

In the past, we had the various insurance companies talk to us while we listened for a very long time whether we needed the information or not. This time around we could visit the booth of the presenters we needed information from. There was the opportunity to learn from all the presenters or just the ones you needed more information from. In other words, their was more choice in pacing and information. Plus, it was presented in a creative, fun way.

Organized and leaders are happy and engaging

GIFTS

The overall atmosphere

The decor that led folk around to each stop Around The world Around the tables Brilliant

I liked that the team was there 😊, the food, and some socialization.

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Q3 What did you like about the event?

Continued...

Organization and food

All of it including the raffles. I did win the BIG 43 Screen TV. BIG thanks!

Visiting colleagues and getting the documents signed for next year

filling out the insurance paper and getting that turned in and the free items

The food and the chance to talk to a couple vendors that I wanted information from. Would have liked to have more things to help employees interact with one another.

The passports

All vendors were there to answer questions

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Q3 What did you like about the event?

Continued...

Friendly and joyful atmosphere. Feel appreciated.

The vendors that were there, the food, the prizes, and the people!

Benefits display booths and raffle

The food.

Information on services offered to employees.

Organized very well

Well organized, food available, great opportunity to know our benefits and catch up with coworkers, thanks for the MANY giveaways

Getting information about the benefits that are offered to the SCC Employees

How easy it was to go through all of the booths, the FOOD!!!, and the atmosphere.

The prizes & food

The fellowship and prizes!!!... and freebies!

Good information. Pleasant atmosphere. Very good food. Loved the jazz band.

It wasn't a lecture, we had opportunity of ask questions to the providers.

Ability to speak with benefits providers. Fun atmosphere. Food. Chance to win prizes.

Being included. Also getting to meet so many of our employees.

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Q3 What did you like about the event?

Continued...

Many SCC employees worked very hard to make it a positive and pleasant environment for the greater SCC employees. Teamwork brings us together.

It was planned with the employees in mind. You can tell the planners went all out to make the guests feel appreciated. It was great to have the flyer with the pertinent information, and the emails were also very inviting and comprehensive. The FAQ on eventbrite was very helpful. It was the most fun benefits fair I've been to!

That every one had a chance to get together and get to know each other.

It felt like a family event

The food and that the event was indoors.

The ability to share our services to those who knew little or nothing about what we have to offer them.

The food, the freedom to visit different booths of choice, the freedom to stay as long or as short as one would like.

The way people were able to mingle. It was nice to have the choices of vendors to speak to.

The fair was planned well and very organized. Created a wonderful spirit among the workers. Great morale boost among the team here at SCC

Bringing together of all SCC Employees for a fun event!

Food was great! The attendants at every booth were also very helpful and could answer any questions I had.

the registration booth

To be able to ask questions about benefits

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Q4 What did you dislike about the event?

Answered: 39 Skipped: 29

The sound system was hard to hear.

When I was there there was no live music as I thought was advertised.

Nothing

There was nothing that I disliked.

-NA-

SOME OF THE FOOD WAS NOT VERY TASTY.

Nothing

I felt sorry for the benders They need more care

I just think there should have been a way for more people to have met so that some were not sitting by themselves or in and out.

NOTHING SO FAR DID I REMEMBER! I can't say anything more than to recommend it be done annually or once in every two years.

Nothing!

on a sunday

Calling it an employee appreciation was a little bit of a bait and switch. Aside from the giveaways, it was a benefits fair. Would like to to be simply called that.

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Q4 What did you dislike about the event?

Answered: 39 Skipped: 29

Wish there were more booths

Pressure to sign up at some booths

nothing

Nothing liked it all

Nothing

Nothing

Nothing.

We need more variety of meals

Would have been nice to have some beverages available and the live music be longer.

Not being able to sign up for benefits on the spot and having to make an appointment

It felt like a captive advertising session. We, the employees were being advertised to by companies like AFLAC and others, for services which most of us are already quite familiar with. It did not feel like an "employee appreciation" event, just a time and place to get employees to pay attention to vendors contracting with SCC.

All was good:)

Nothing really, but I feel like the food could have been tastier.

nothing.

I didn't win a prize. :-{

Sunday was too long. Monday, being reduced an hour, was much better.

What not to like? Two thumbs up!

the set up of the chairs.

Nothing. To my knowledge, too bad this is the first time we've had such an event.

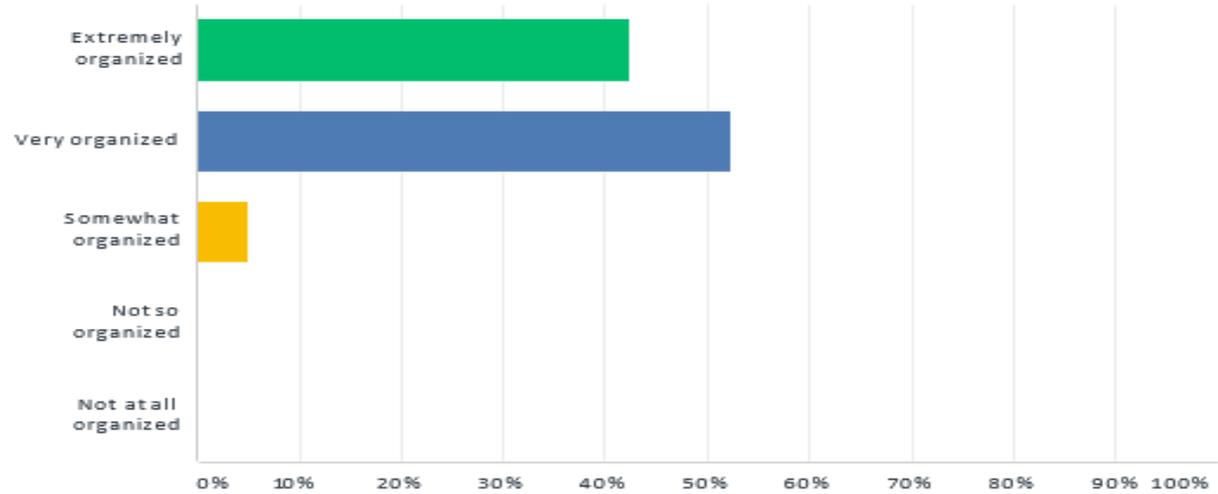
Didn't dislike anything. One or two more games would be fun, with prizes attached to them! Really enjoyed it though.

A little too long.

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Q5 How organized was the event?

Answered: 59 Skipped: 9

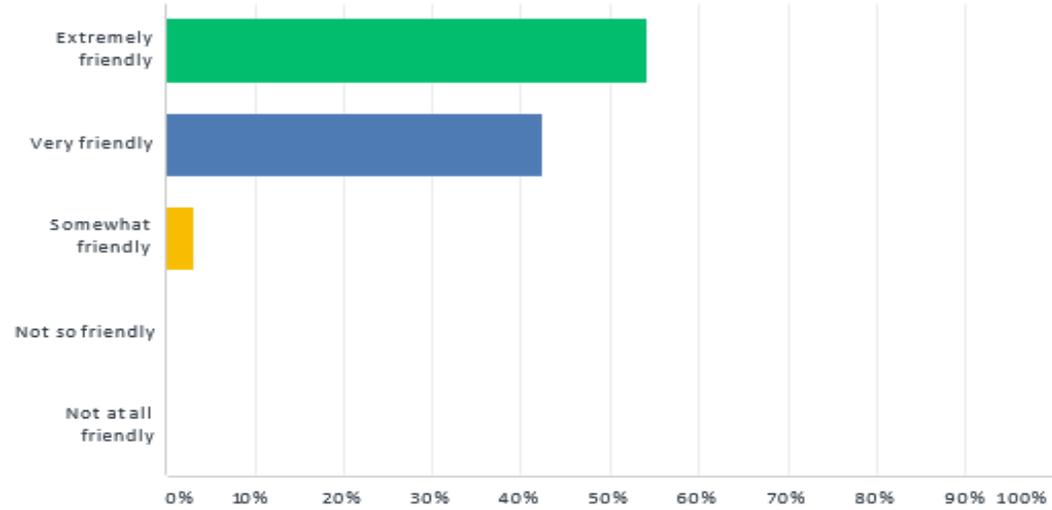


ANSWER CHOICES	RESPONSES	
Extremely organized	42.37%	25
Very organized	52.54%	31
Somewhat organized	5.08%	3
Not so organized	0.00%	0
Not at all organized	0.00%	0
TOTAL		59

SOUTHERN CALIFORNIA CONFERENCE

Q6 How friendly were the staff?

Answered: 59 Skipped: 9

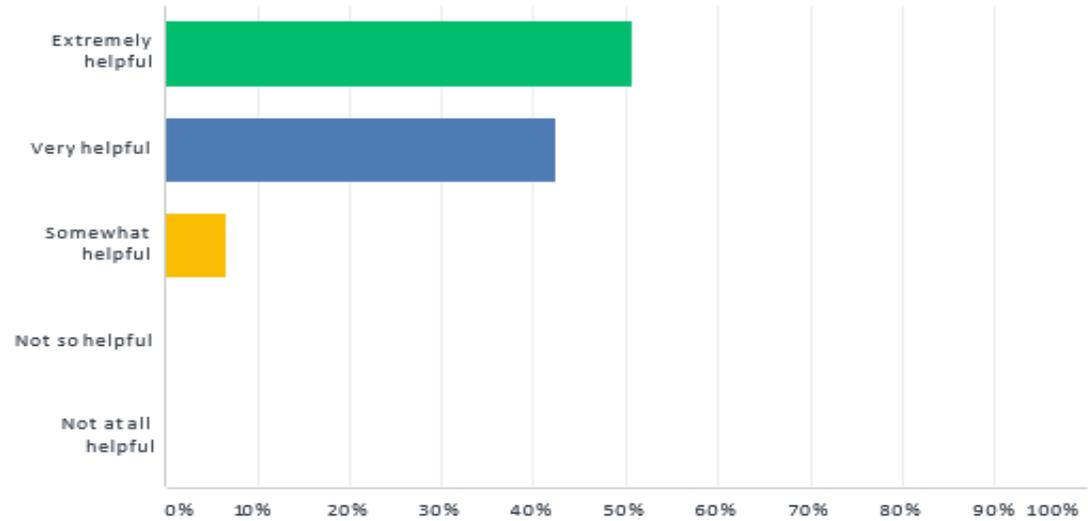


ANSWER CHOICES	RESPONSES	
Extremely friendly	54.24%	32
Very friendly	42.37%	25
Somewhat friendly	3.39%	2
Not so friendly	0.00%	0
Not at all friendly	0.00%	0
TOTAL		59

SOUTHERN CALIFORNIA CONFERENCE

Q7 How helpful were the staff?

Answered: 59 Skipped: 9

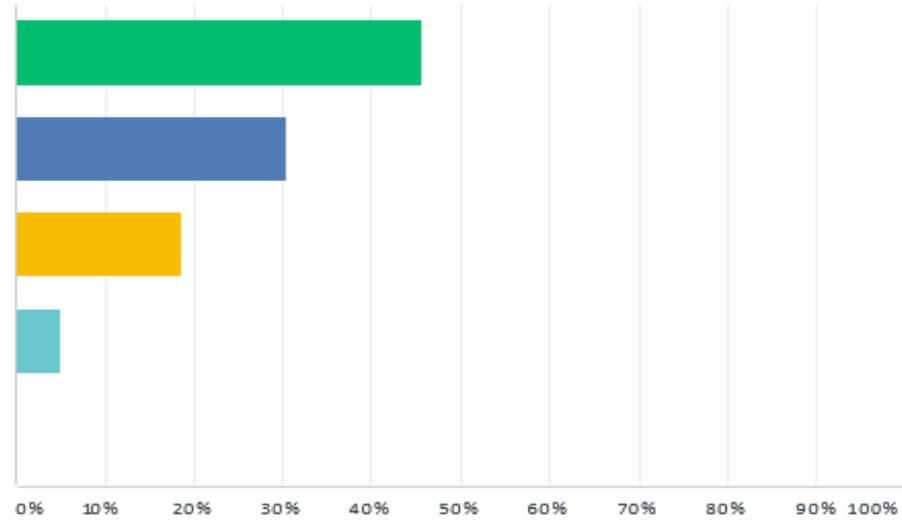


ANSWER CHOICES	RESPONSES	
Extremely helpful	50.85%	30
Very helpful	42.37%	25
Somewhat helpful	6.78%	4
Not so helpful	0.00%	0
Not at all helpful	0.00%	0
TOTAL		59

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Q8 How much information on the event was provided prior to the event?

Answered: 59 Skipped: 9

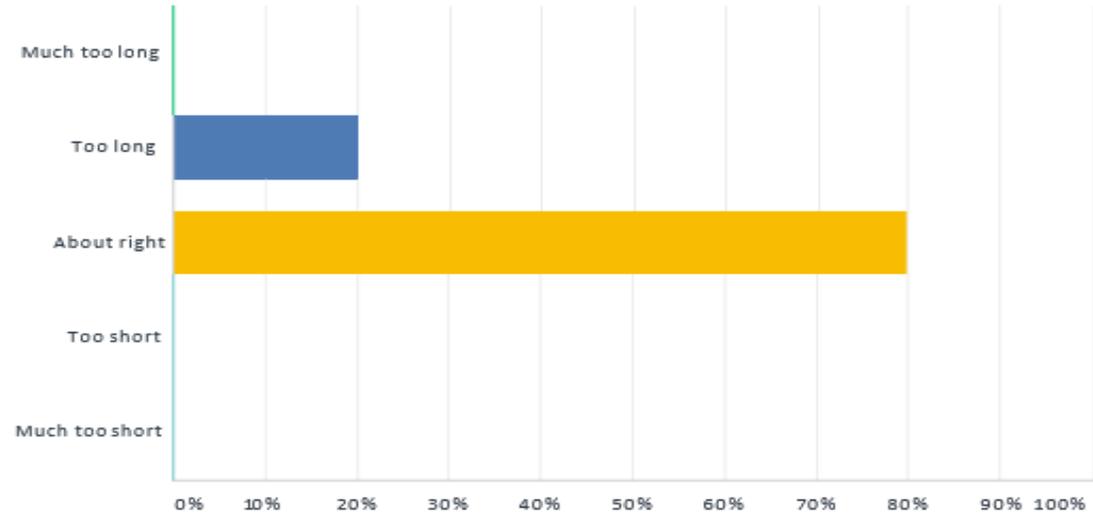


ANSWER CHOICES	RESPONSES
All of the information	45.76% 27
Most of the information	30.51% 18
Some of the information	18.64% 11
A little of the information	5.08% 3
None of the information	0.00% 0
TOTAL	59

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Q9 Was the event length too long too short or about right?

Answered: 58 Skipped: 10



ANSWER CHOICES	RESPONSES
Much too long	1.72% 1
Too long	20.69% 12
About right	75.86% 44
Too short	1.72% 1
Much too short	0.00% 0
TOTAL	58

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Q10 Is there anything else you'd like to share about the event?

Answered: 35 Skipped: 33

If it were possible, have enough prizes so that every person would get something. Even if it were small.

Thanks for bringing us all together in a fun way

No

I am very thankful for the time, thoughtfulness, and appreciation that was evident in the way this fair was organized.

Thank you for creating this event for the employees! God bless!

All the planners did an excellent job with a complicated event!

Keep these interactive moments coming It demonstrates to the employee congregation the enthusiasm of the office support staff It says "it's great to work in the SCC" We need a lot of cheer leading right now

Maybe have something that allows others to meet new people there.

We have a lot of fun

Not at this moment. Thanks to our officers and to the participating sponsors.

Thanks for providing us the opportunity to get information!!!

Thank you

Thank you!

I didn't realize how nice it would be till I got there. I really wish more people from my school site had attended. People who didn't go really missed out!!

Regularly done when possible

It was fun. Had a great time

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Q10 Is there anything else you'd like to share about the event?

Answered: 35 Skipped: 33

Wonderful events.

Regularly done to foster camaraderie among employees

No

Congratulations

Thank you very much for this event! It was well done and thoughtful.

Great time!

If you're telling people there will be door prizes, please don't make those "prizes" an old poster. Posters can be nice, but I just don't have a place for this. Also, making a big deal about how likely you are to win a raffle prize (first we were told it was a 1:3 chance, then a 1:2 chance), doesn't really mean that much if you're still not a winner, does it? Honestly, I don't expect to be given a whole bunch of stuff at something like this, but hyping the event as the social event of the year feels condescending. This was most certainly not a social event of the year. It was an advertisement. I preferred this to having AFLAC and other vendors at a required staff meeting, but at least be more forthright about what the event is to include. I was completely stamped and out the door within 40 minutes. It was not particularly entertaining or relaxing. There is an absolute ton of work that goes into an event like this, and the organizer(s) should be applauded, but it felt like this event was was not for the purpose of expressing appreciation to employees. It was more for satisfying the desires of service providers to reach a majority of the workers in the Conference.

n/a

Please do it next year around the same time.

Re #6: Very friendly and not obnoxiously friendly. This was the perfect balance, not like car-salesmen friendly. #8: Info provided; likely not READ by all. It was beneficial.

Thank you!!!!!!!!!!!!

I appreciate all the work and effort that went into the event. It was a good idea and I enjoyed it.

I think I've said it all above.

Good work!